

Renfrewshire Valuation Joint Board



Summary of Performance Returns

2014/15 – 2023/24

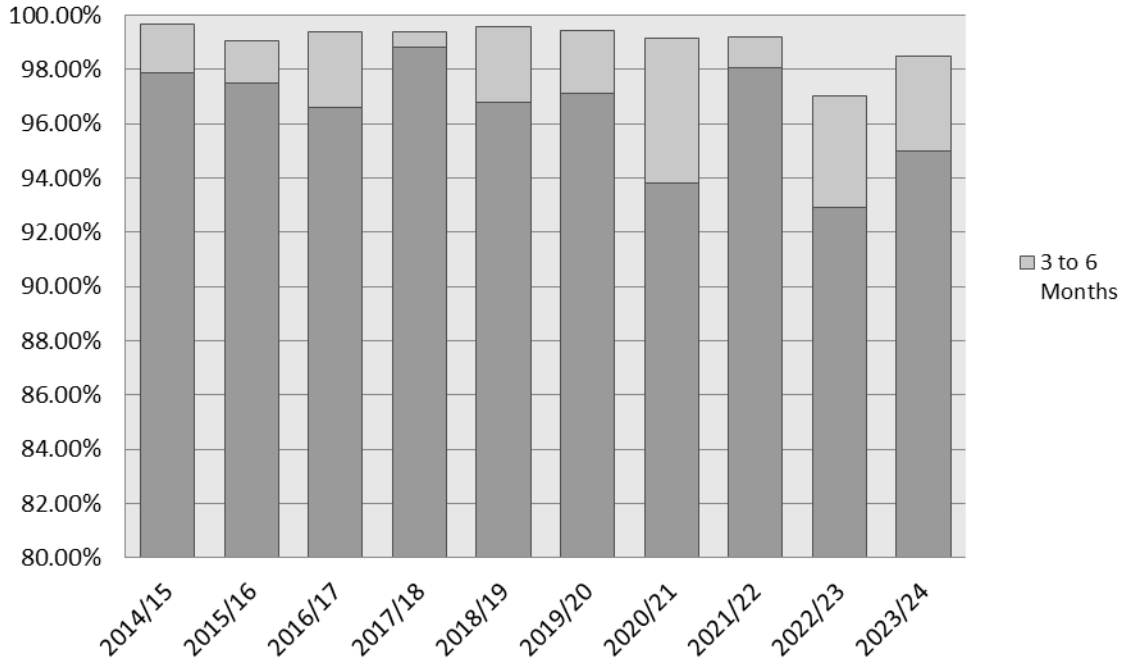
The Following data and charts summarise the Assessor's performance in relation to targets set over the past 10 years for alterations and amendments to the Council Tax List and the Valuation Roll. Please note that the delivery of our services for the Periods 2020/21 and 2021/22 were conducted under Government restrictions due to the Covid 19 Pandemic.

1.0 Addition of New Houses to the Council Tax List

The main, ongoing work in relation to Council Tax is the addition of new houses to the Council Tax List. This year the number of houses added to the Council Tax List is more in line with our long term norm of between 1,200 to 1,300 houses being added with the number of properties entered being 1,233. Our target of 95% within 3 months and 97% within 6 months were essentially met.

Council Tax - New Houses Added										
	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Achievement										
Within 3 Months	97.89%	97.51%	96.60%	98.84%	96.81%	97.13%	93.84%	98.07%	92.93%	94.89%
Between 3-6 Months	1.79%	1.53%	2.78%	0.54%	2.75%	2.32%	5.33%	1.12%	4.10%	3.49%
Within 6 Months	99.68%	99.04%	99.38%	99.38%	99.56%	99.45%	99.17%	99.19%	97.03%	98.38%
Over 6 Months	0.32%	0.96%	0.62%	0.25%	0.25%	0.55%	0.81%	0.81%	1.58%	1.62%
Target										
Within 3 Months	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%
Within 6 Months	99.50%	99.50%	99.50%	99.50%	99.50%	99.50%	97.00%	97.00%	97.00%	97.00%

New Houses added to Council Tax List

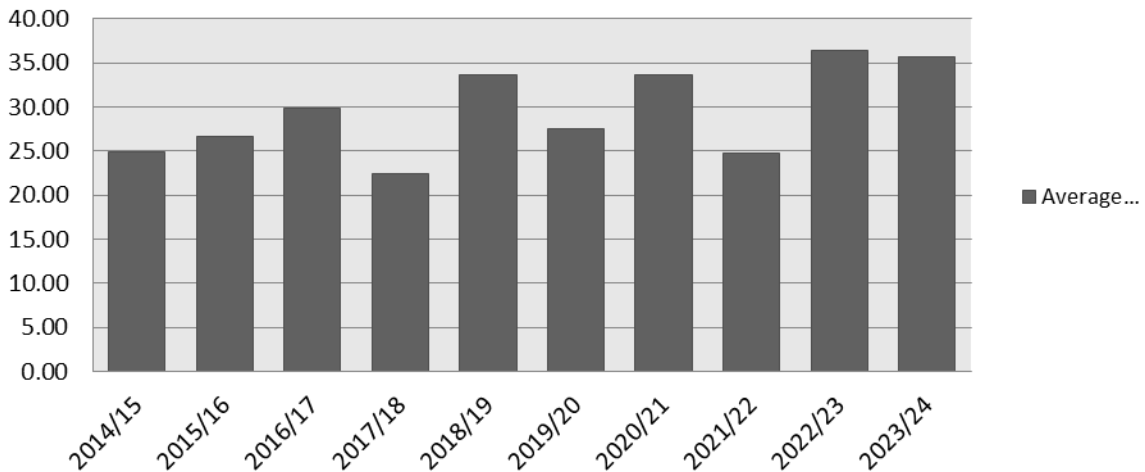


The Assessor also measures the average number of days taken to add a new house. The table below shows the average number of days between the effective date of change to the Council Tax List and the date of issue of a Council Tax Notice.

Council Tax - New Houses Added Average No. of Days									
2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
24.90	26.68	29.85	22.47	33.62	27.46	33.61	24.72	36.32	35.68

The average number of days taken to add a new house has continued to remain below the target set of 38 days throughout the 15 years this measure has been in place.

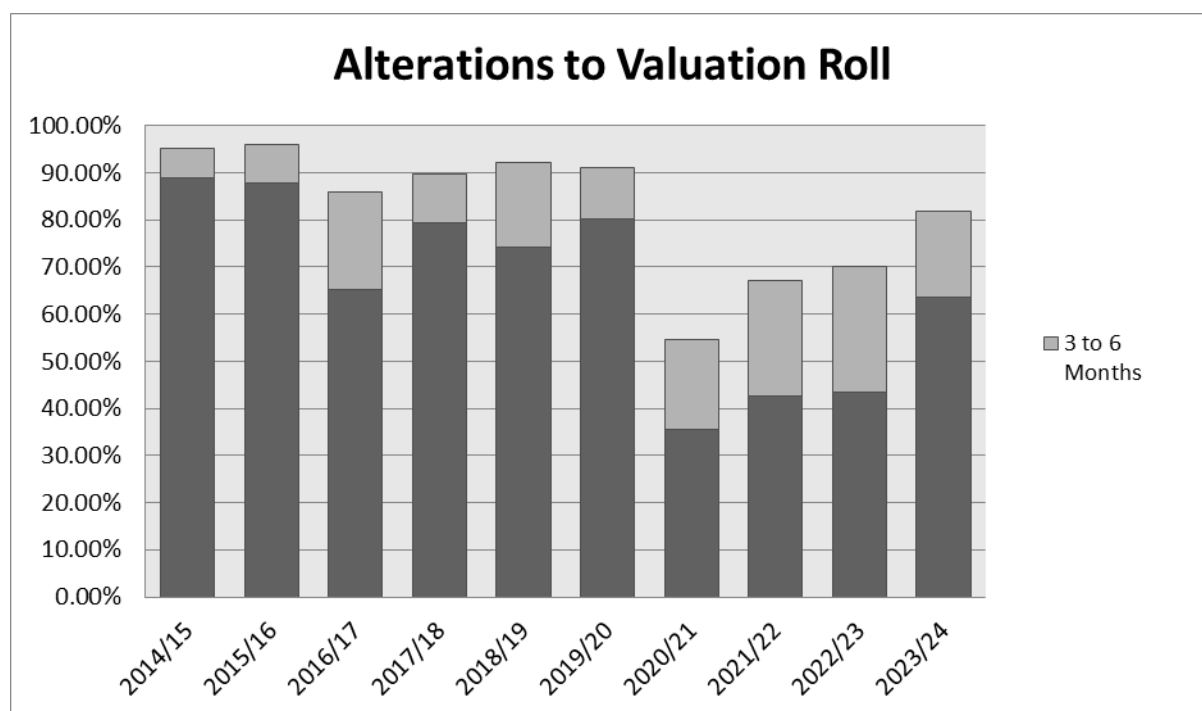
Average Days taken to add New Houses



2.0 Amendments to the Valuation Roll.

The following table provides a summary of how long it has taken to amend the Valuation Roll following changes to Lands and Heritages (excluding appeal settlements and changes to prescribed entries).

Non Domestic Alterations to the Valuation Roll										
	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Achievement										
Within 3 Months	88.77%	87.92%	65.21%	79.45%	74.21%	80.04%	35.54%	42.63%	43.54%	63.64%
Between 3-6 Months	6.44%	8.06%	20.75%	10.28%	18.04%	11.09%	19.16%	24.46%	26.66%	18.18%
Within 6 Months	95.21%	95.98%	85.96%	89.73%	92.25%	91.13%	54.70%	67.09%	70.20%	81.82%
Over 6 Months	4.79%	4.02%	14.04%	10.27%	7.75%	8.87%	45.30%	32.91%	29.80%	18.18%
Target										
Within 3 Months	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	50.00%	50.00%	60.00%
Within 6 Months	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	90.00%	75.00%	75.00%	75.00%



The performance targets of 60% to be actioned within 3 months and 75% within 6 months have both been met.

The performance targets in relation to both Council Tax and Non-domestic Rates have all essentially been met. These targets have been met but demands on staff have been high due to managing our statutory duties with vacancies within the valuation team, less qualified surveyors than ever before and shifts to working practices due to legislative changes.

Lindsey Hendry Assistant Assessor & ERO