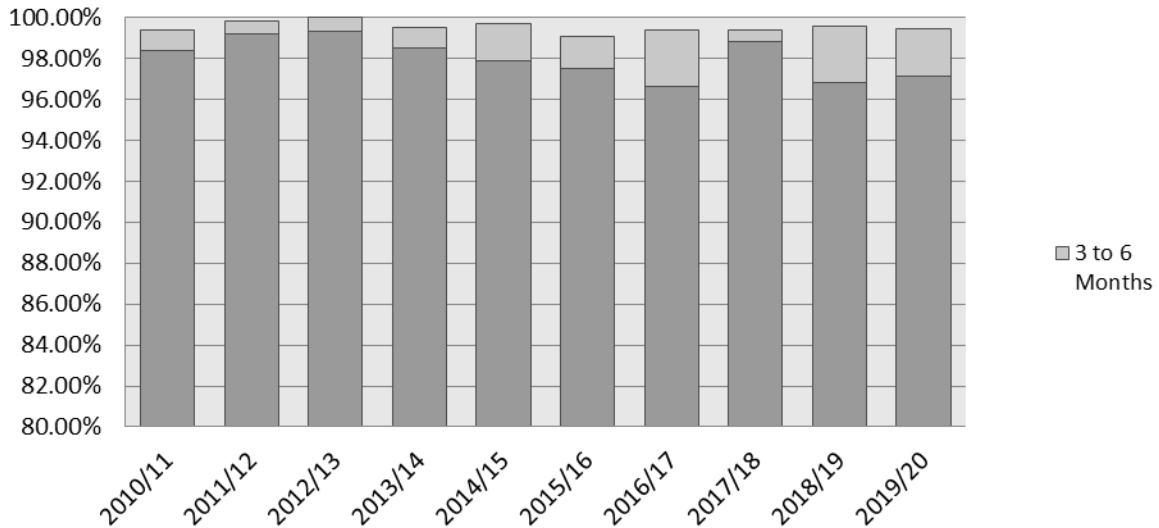


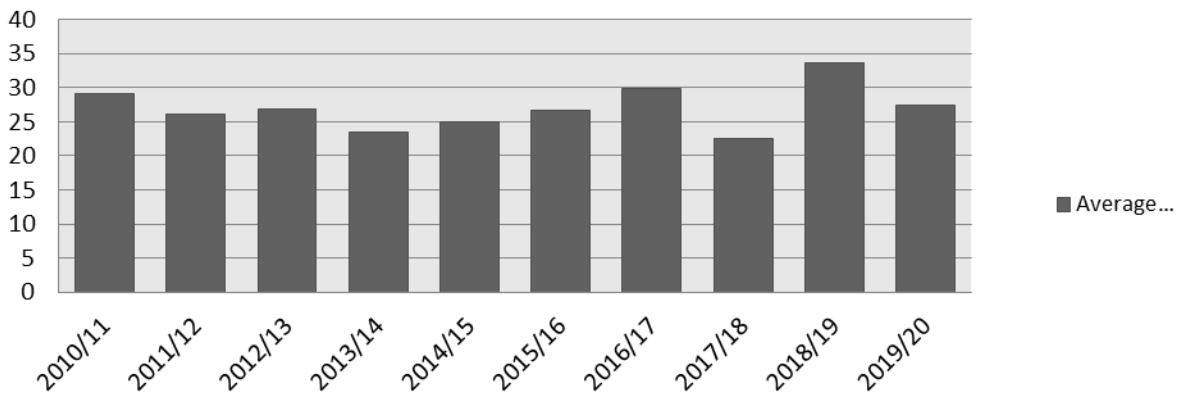
New Houses added to Council Tax List



The Assessor also measures the average number of days taken to add a new house. The table below shows the average number of days between the effective date of change to the Council Tax List and the date of issue of a Council Tax Notice.

Council Tax - New Houses Added Average No. of Days									
2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
29.16	26.18	26.9	23.48	24.90	26.68	29.85	22.47	33.62	27.46

Average Days taken to add New Houses

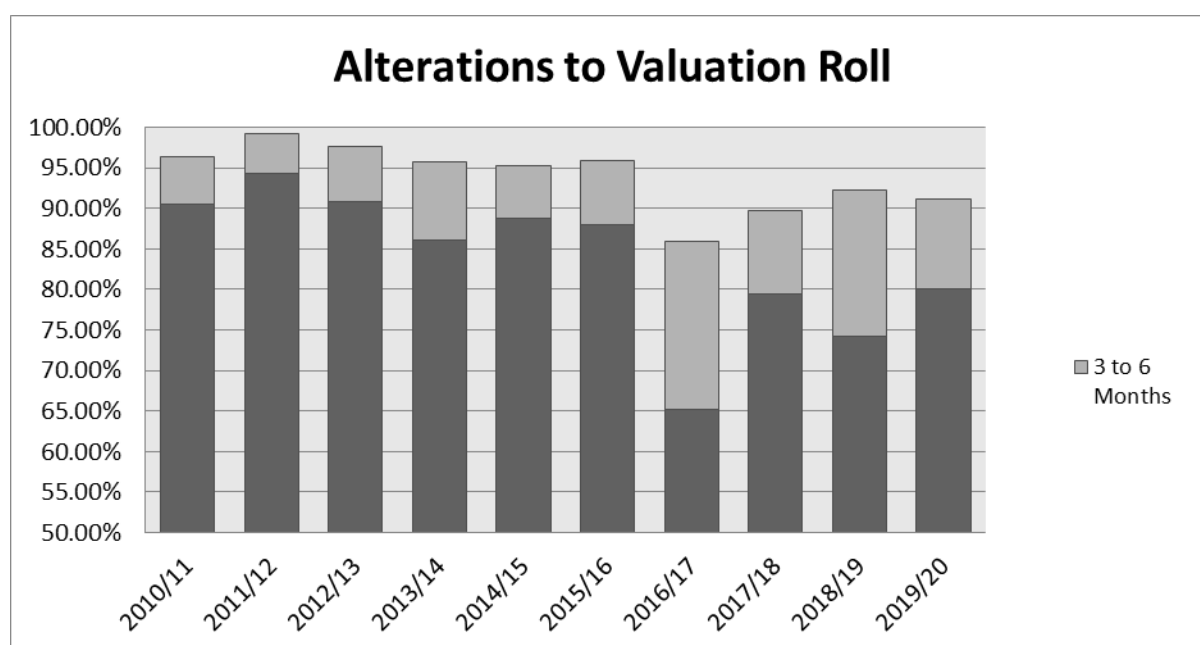


The average number of days taken to add a new house has continued to remain below the target set of 38 days throughout the 11 years that this measure has been in place.

2.0 Amendments to the Valuation Roll.

The following table provides a summary of how long it has taken to amend the Valuation Roll following changes to Lands and Heritages (excluding appeal settlements and changes to prescribed entries).

Non Domestic Alterations to the Valuation Roll										
	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
Achievement										
Within 3 Months	90.60%	94.40%	90.90%	86.02%	88.77%	87.92%	65.21%	79.45%	74.21%	80.04%
3-6 Months	5.80%	4.80%	6.80%	9.76%	6.44%	8.06%	20.75%	10.28%	18.04%	11.09%
Within 6 Months	96.40%	99.20%	97.70%	95.78%	95.21%	95.98%	85.96%	89.73%	92.25%	91.13%
Over 6 Months	3.60%	0.80%	2.30%	4.21%	4.79%	4.02%	14.04%	10.27%	7.75%	8.87%
Target										
Within 3 Months	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%
Within 6 Months	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%



The performance levels for 2019/20 have met the target of 80% within 3 months but unfortunately did not meet the target of 95% within 6 months. This can be partly explained by staff being heavily involved with the disposal of the 2017 Revaluation Appeals. As at the 31st March 2020, staff had disposed of 89.41% of the 3542 subjects with 2017 Revaluation Appeals. In addition, within the valuation team, there have been three long term absences resulting in the loss of 143 working days as well as two experienced, qualified staff members leaving the service. This has had an impact on service delivery for our stakeholders.

Lindsey Hendry Assistant Assessor & ERO